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FREQUENTLY ASKED QUESTIONS

FAQ - GENERAL

- 1. What is the shelf life expectancy of canned products?
 - 3 years unopened
- 2. Is it safe to purchase if the can is dented?
 - Minor dents are safe as long as it is not severely damaged.
- 3. What do the numbers imprinted on the can mean?
 - The numbers represent the production date and manufacturing code.
- 4. How do I read the imprinted production code on my canned product?
 - The production code reads: year, month, and day.
- 5. What is a manufacturing code?
 - The manufacturing code identifies the manufacturer of the product.
- 6. What are the different ways we can use Money's canned mushrooms?
 - There are many ways to use Money's mushrooms check out our recipe pages by following this link: www.moneysbrand.com
- 7. Is the liquid in the canned product edible?
 - Yes, the liquid is not harmful and may be used as part of the flavoring and/or ingredient.
- 8. Where can I purchase Money's Mushroom products?
 - Money's canned mushroom products are available at your local supermarket shelves.

FAQ - FOOD SAFETY

- 1. Is it normal that the inside of the can is black?
 - Yes, this is a common occurrence with both fruit and vegetable products and is not considered a health hazard.
- 2. What causes the interior of the can to turn black?
 - According to Agriculture Canada, there are two reasons for this to happen:
 - 1. A small chemical reaction can occur between the acid in the product and the metal in the can, referred to as "detinning".
 - 2. Due to the natural chemical make-up of some products, a sulphur reaction may occur during heat processing and/or storage. This reaction results in a harmless black precipitate deposited on the interior wall of the can.
- 3. What are the indicators of spoiled canned products?
 - If the can is severely dented, bloated, swollen, no liquid when opened, or the product itself is black.

If you require further information, please contact us at 604-669-3741 (toll-free: 1-800-669-7992).